



RMS-32 Plus Package

RMS-32 POS System Optional Package

The RMS-32 optional "Plus" Package gives restaurant owners additional POS functionality. The following features are included:

Customer Database Management

A POS interface allowing you to access and maintain your customer database. Ability to access the customer database from the POS at the beginning of an order (delivery, country club) or at the end of an order, when guests are paying (house account, frequent dining, store cards).

Frequent Dining - Loyalty Reward Program

Track your customer sales and reward your customers based on the dollar amount spent. You can even promote your lunch bar business and Off peak diner business by deducting a portion of the lunch alcoholic drinks toward dinner tabs: For example, for every \$10 spent at the bar before 4 PM, receive a \$1 discount towards diner entrees on Monday and Tuesday between 8 and 10PM only.

Waiting List

RMS-TOUCH Waiting List feature replaces the hostess waiting list book. It works in conjunction with the RMS-32 Table Management. Main features include:

- Allows hostess to enter guests waiting to be seated and records guest names and number of persons in the party.
- Automatic Server assignment to new tables "seated" by the hostess.
- Waiting list "walkout counter" shows the number of guests that left and estimates wait time.
- RMS-Touch Waiting list can be run from a laptop, a POS station, or from a wireless tablet PC.

Unattended E-Mail & Cell Phone Reports

E-Mail Reporting allows you to receive daily sales reports delivered to your E-Mail account and / or to your cell phone.

(some restriction apply). Reports can be sent in multiple formats, such as an Excel spreadsheet, an HTML file or plain text.



Gift Card - Gift Certificates

Sell and redeem gift cards or gift certificates, real time, from the back office or from the POS. You can use your own cards and print gift certificates on your local thermal check receipt printer. You can add logos and expiration dates. New gift certificates can also be reprinted when the remaining balance changes.

Take Out - Delivery

Includes customer database management functions, caller ID interface and ability to recall customer's previous order. A powerful dispatch screen tracks order status with driver assignments.

RMS-Kiosk & RMS-Remote Integration

For a limited time, interfaces with RMS-Kiosk, our customer activated ordering and RMS-Remote our online ordering system are included in the cost of the "Plus" Package (check with your local RMS-Touch dealer for availability).